OMAN DATAPARK

CASE STUDY

Managed Software as a Service for a Ministry

Context

A local Government Ministry wanted a solution for its huge archive of manuscripts and to enable a professional and secure method to share this wealth of knowledge with the wider community.

Challenges

- Government Ministry with manuscripts (records) lacked an organization plan for script management
- Size of record database made managing user requests and indexing very difficult
- Manucript usage requests met through multiple media, such as USB, CD, or messaging
- Limited website availability due to age of technology

Solution

- Omantel and ODP delivered a complete website and uploaded more than 2000 manuscripts
- Added watermarks to protect against theft and copyright infringement
- Added meta information for each manuscript to allow database searches
- Updated website architecture and hosting to improve security and eliminate outages

Benefits

- New user interface resulted in approx. 50% more searches each month
- New website branding improved the Ministry's image
- Scalable scanning and indexing of documents led to every document being available online for purchase and download
- Entire project delivered within record time
- Digitization enabled new revenue avenues